



FRONT LINE LEADERSHIP

The Front Line Leadership a 10 week class that addresses the most pressing issue of our day, leadership development among managers and leaders throughout the organization. This interactive course will assess and develop your authentic leadership skills giving you the tools to reach your full potential and become the transformational team leaders of the future.

Course 1: Becoming A Transformational Leader

Transformational Leaders have a tremendous impact. They can empower teams to grow and work together, envision the future, embrace change, and maximize performance. We will focus on assessing and developing your personal leadership skills in order to build, serve and lead others to reach their full potential.

Course 2: Building High Performing Teams

High performing teams don't just 'happen'. To develop teams who work well together, you need to harness the differing strengths and attributes of all team members. The team needs members who are prepared to put effort into the things that make a real difference. Every team is different, but the factors that determine a team's success – or failure – are well understood and can be developed so that your success isn't something that is left to chance.

Course 3: Unleashing Personal and Team Talent

Unleashing Talent is all about providing you with the knowledge, skills, and tools to engage and better utilize the talented people on your team, so that together you can deliver superior business results. In this course, you will discover what it takes to unleash "your" peoples' talent by creating the culture, development opportunities and relationships that elevate their performance so that they will deliver on your purpose and business goals.

Course 4: It's All About Your People

It is important for frontline leaders to understand the emotional reaction employees have to change and how to best manage those reactions while supporting the direction of the organization. This course provides an overview on the impact of change within an organization, and tools for best planning for and conducting a change conversation with the team.

COURSE 1

Session 1: Assessing Leadership Skills

Session 2: Role of The Leader

Session 3: Listening and Connecting

COURSE 2

Session 1: Teamwork and Collaboration

Session 2: Motivation Theory to Practice

Session 3: Delegating and Clear Direction

COURSE 3

Session 1: Ethics and Decision Making

Session 2: Personal and Team Commitment

Session 3: Trust Development

COURSE 4

Session 1: Your People Their Team and Graduation

"Leadership is not about titles, positions or flowcharts. It is about one life influencing another."
— **John Maxwell**