



FRONTLINE LEADERSHIP

CENTER FOR PROFESSIONAL
DEVELOPMENT

This 10-week class offers active learning, cohort and small group discussions led by Dr. Allen and the faculty at Step Up Consultants. The frontline leadership course addresses the most pressing issue of our day, leadership development among new managers and leaders. This Leadership course offers an unparalleled leadership learning journey to enhance existing capabilities, skills, and confidence of up and coming supervisors and department managers.

Course 1: The Leadership Mindset

Becoming a better leader is truly the right thing to do – it makes people feel valued, appreciated, and heard. Ultimately it skyrockets performance, driving business results. Great leaders know if they want to increase team performance the leader needs to look inward and ask themselves, "Am I a leader that others are willing to trust and follow?" In this course we will examine the leadership mindset of how new leaders can change and grow first before they can expect their team to follow.

Course 2: Building High Performing Teams

High performing teams don't just 'happen'. To develop teams who work well together, you need to harness the differing strengths and attributes of all team members. The team needs members who are prepared to put effort into the things that make a real difference. Every team is different, but the factors that determine a team's success – or failure – are well understood and can be developed so that your success isn't something that is left to chance.

Course 3: Unleashing Talent

Unleashing Talent is all about providing you with the knowledge, skills, and tools to engage and better utilize the talented people on your team, so that together you can deliver superior business results. In this course, you will discover what it takes to unleash "your" peoples' talent by creating the culture, development opportunities and relationships that elevate their performance so that they will deliver on your purpose and business goals.

Course 4: It's All About Your People

This closing course focuses on measures, metrics, and practices used across the enterprise to achieve high performance. Participants learn that business results – values and benefits – may differ from one company to the next and even from department to department within a single company, but the consistent variable is All About People.

COURSE 1

Module 1: Your Leadership Strength Assessment

Module 2: Leading a Diverse Team

Module 3: Engaging People and Cultivating Trust

COURSE 2

Module 1: Create a Shared Purpose

Module 2: Listen Aggressively

Module 3: Connect People to Purpose

COURSE 3

Module 1: Team Trust Accelerators

Module 2: Ignite Growth & Commitment

Module 3: Creating Win/Win Situations

COURSE 4

Module 1: All About Your People

Graduation

"Leadership is not about titles, positions or flowcharts. It is about one life influencing another."
— **John Maxwell**

Tuition: \$1897